

**What is the Granite Advantage Health Care Program?**

The Granite Advantage Health Care Program (Granite Advantage) is a new health insurance program. It replaced the New Hampshire Health Protection Program (NHHPP) on January 1, 2019. This may be the program through which you have Medicaid.

**Does this change affect me?**

If you were enrolled in Medicaid with NHHPP, you may be eligible for Granite Advantage.

**What is the community engagement requirement?**

Once enrolled, to keep your Granite Advantage coverage, you must work, volunteer, or be engaged in other qualifying activities for 100 hours a month.

**What is a qualifying activity?**

Granite Advantage members can use a combination of qualifying activities to reach the community engagement requirement. Some include working, going to school, and caregiving. Qualifying activities are listed in this brochure.

**What if I can't work?**

You might be exempt. There are multiple reasons you may not be able to participate, including if you are disabled, pregnant, or in a state-certified drug court program. Short-term emergencies may make you eligible for a good cause exemption. Exemptions are listed in this brochure.

**What do I need to do today?**

If you were enrolled in Medicaid with NHHPP, you will receive mail from the Department of Health and Human Services with information about Granite Advantage. This includes whether you are exempt or mandatory and instructions on applying for an exemption. Follow these instructions.

# MAKE A PLAN TO KEEP YOUR HEALTH INSURANCE

The New Hampshire Health Protection Program has been replaced by the Granite Advantage Health Care Program. Granite Advantage includes a requirement of community engagement to keep your Medicaid coverage.

**THIS MAY AFFECT YOU. WITHOUT TAKING ACTION, YOU COULD LOSE YOUR MEDICAID COVERAGE.**



Have a plan to:

**RECORD YOUR COMMUNITY ENGAGEMENT OR APPLY FOR AN EXEMPTION**

**For more information:**

Centralized Scanning Unit  
NH Department of Health and Human Services  
PO Box 3778  
Concord, NH 03302

[nheasy.nh.gov](http://nheasy.nh.gov) | 1-844-275-3447 (1-844-ASK-DHHS)

# Granite Advantage Health Care Program Community Engagement Requirement



# What do I need to know?

# Recording your Community Engagement

Starting in June 2019, you will need to record 100 hours a month of community engagement with the NH Department of Health and Human Services (DHHS).

To record your hours:

- **Online:** [nheasy.nh.gov](http://nheasy.nh.gov)
- **By Phone:** 1-844-275-3447 (1-844-ASK-DHHS)
- **In-person:** Visit any of the 11 DHHS District Offices
- **By Fax:** (603) 271-5623
- **By Mail:** Centralized Scanning Unit  
NH DHHS  
PO Box 3778  
Concord, NH 03302

## Qualifying Activities

Qualifying activities are things you can do to complete your monthly 100-hour community engagement requirement. You can use any mix of these activities that add up to 100 hours in a month.

- **Employment:** Having a job
- **Training:** Receiving job skills training
- **Education:** Working towards getting a high school diploma or attending college
- **Job Search:** Looking for a job or attending job readiness workshops
- **Community and Public Service:** Volunteering
- **Caregiving:** Caregiving for a person who does not live with you
- **Low Intensity Substance Use Disorder (SUD) Treatment Services:** Receiving outpatient SUD treatment or recovery support services
- **Subject to another work requirement:** Complying with a work program such as TANF or SNAP

Contact DHHS if you think you are medically frail or qualify for an exemption.

## Exemptions

If you are unable to participate in any of the qualifying activities, you may be exempt. That means you will not have to participate in community engagement if any of the following apply to you:

- **Disabled:** Have a disability.
- **Pregnant:** Are pregnant or within 60 days after a pregnancy.
- **Medically Frail:** Have a physical, mental, or emotional condition that makes it hard to do daily activities, as certified by a licensed medical professional (even if you already self-identify as medically frail in another program).
- **Temporary Illness:** Are sick or in the hospital. This includes intensive outpatient or residential SUD treatment.
- **Parent or Caretaker:** Are a parent or caretaker of a child under six, a child with a developmental disability, or another individual who lives with you that medically requires caretaking.
- **State-Certified Drug Court Program:** Are participating in a state-certified drug court program as documented by the court.
- **Exempt from another work requirement:** Are currently exempt in TANF, SNAP, or other work program.
- **Employer Sponsored Insurance:** Are enrolled in the Health Insurance Premium Payment (HIPP) Program.
- **Good Cause:** If you have an emergency, such as a car breaking down or an inability to find child care, you can apply for a good cause exemption.

## Missing Hours

If you cannot finish all 100 hours in any particular month, you are able to “cure” so that you don’t lose your Medicaid coverage. You can “cure” by completing your missing hours the next month, applying for an exemption, or both.

### For Example:

If you only complete 40 hours of community engagement in June, you will get notice from the state and have one month (deadline August 1) to complete the 60 incomplete community engagement hours, demonstrate good cause, or get approved for an exemption.

If you are not exempt, in July, you will need to complete 100 hours of community engagement. By completing 100 hours in July, you will have both cured the missing hours in June and completed the requirement for July.

If you only complete 60 hours in July, you will have made up your June hours, but still need to complete 100 hours in August if you want to fulfill the requirement. You may also complete just 60 hours in August to cure for July.

Until May 1, 2020, you may cure an unlimited number of times.

**If you have questions about the curing process now or in the future, contact DHHS or visit [nheasy.nh.gov](http://nheasy.nh.gov).**

## What if I lose Medicaid coverage even though I am participating or exempt?

You may be able to file an appeal with the State. Contact New Hampshire Legal Assistance for more information. Call 603-224-4107 or visit [nhla.org](http://nhla.org).